

What is the average time needed for an oil change?

We seek a single number that summarizes a set of data. The numbers we look at here will show where the “center” of a data set is. Two of these numbers, **mean** and **median**, really do this. The **mode** does *not* show us the center of data, but rather is the data value that occurs the most.

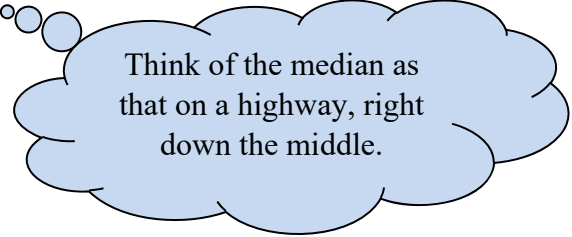
Definition: The **arithmetic mean** of a variable is computed by adding all of the values in the data set and dividing by how many values you had.

expl 1: The following data represent the times for an oil change (in minutes) during a Saturday morning at a certain oil change shop. Find the mean, rounding to the nearest tenth. Include units.

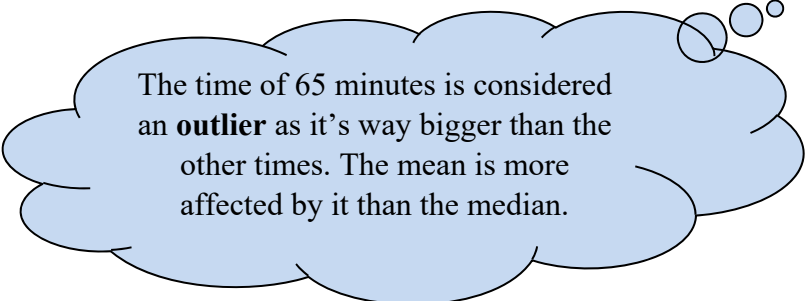
23, 36, 23, 18, 15, 26, 65

Definition: The **median** of a variable is the value that lies in the middle of the data when arranged in increasing order. We use M to represent the median.

expl 2: Line up the data values from example 1 in increasing order and find the middle value (median). Include units.



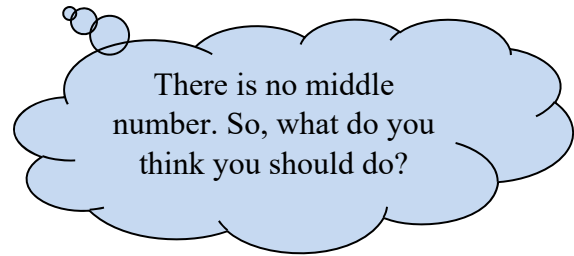
Think of the median as that on a highway, right down the middle.



The time of 65 minutes is considered an **outlier** as it's way bigger than the other times. The mean is more affected by it than the median.

expl 3: Let's change this example up a bit. What if an eighth oil change time is added? Find the median now.

23, 36, 23, 18, 15, 26, 65, 27



Definition: The **mode** of a variable is the most frequent observation that occurs in the data set.

A set of data can have no mode, one mode, two modes (**bimodal**) or more than two modes (**multimodal**). *If no observation occurs more than once*, we say the data have **no mode**.

expl 4: Find the mode of these oil change times. Include units.

23, 36, 23, 18, 15, 26, 65, 27